

LEEDS JUNIOR LAWYERS DIVISION

(LEEDS JLD)

TERMS AND CONDITIONS FOR TICKET SALES

Welcome to Leeds JLD!

We are an unincorporated not-for-profit organisation committed to promoting the interests of, and delivering a variety of social and networking events to, junior solicitors, barristers, trainee solicitors, paralegals, legal apprentices and law students in Leeds city centre and the surrounding Leeds region. Leeds JLD is constituted by a member-elected committee, details of whom can be found on our website at https://www.leedsild.com/.

If you'd like to get in contact with us, please send an email to leedsild@outlook.com.

These terms, along with our **privacy & cookie policy** and any other terms on our website apply to any and all purchases you make with us. Please read these terms carefully before you purchase tickets on our website, as they set out important information about your and our rights and obligations.

The terms applicable to you will depend on whether you are an individual purchasing our tickets, or, you are a firm purchasing tickets for your employees. Watch out for the different terms applying to "consumers" and "businesses" to make sure you're looking at the terms applicable to you. If you have any questions, please ask!

These terms and conditions apply to every purchase or booking you make.

These terms and conditions <u>do not</u> apply to the JLD sports leagues, such as netball or football or other.

By purchasing tickets from us, you agree to these terms and conditions.

Before you read the rest of the terms:

Any reference to 'we', 'us' or 'our' in these terms is to Leeds JLD.

Any reference to 'you' or 'your' is to the person or business purchasing a ticket on our site.

Any reference to "events" in these terms means any of the events that we have placed on our website that you can purchase tickets for. For the purposes of these terms, all events and tickets are considered "services" that we offer (not "goods").

You must be at least 18 years old and a resident of the UK and satisfy the criteria in clause 2.b to purchase a ticket on our website. If you are a business customer or firm purchasing a ticket on behalf of a business, you confirm that you have authority to purchase a ticket for and on behalf of that business and that the individuals satisfy the relevant criteria..

Whether you're an individual or a firm, if you purchase a ticket(s) from us, you accept financial responsibility for payment of the full ticket(s) on behalf of all persons named on the tickets.

We may make changes to these terms at any time.

1. Events

- 1.a We organise events that we advertise on our website, social media and through our email mailing list (or through other materials or platforms). Each event takes place at a set time and location during the year.
- 1.b Some events may have dress codes, some are only available to members and some involve third parties (such as speakers and caterers). We ask that you comply with these policies and respect any third parties involved.
- 1.c Any advertising material on our website, on social media or through our email mailing list (or through other materials or platforms) is for advertising purposes only. We can't guarantee that the events will be provided as described or as advertised.
- 1.d Sometimes we take photos at our events for advertising purposes and to promote sponsors or Leeds JLD. If you don't want your photo taken, please let us know before you book a ticket or at the event. Please refer to our privacy policy for further information regarding your personal data.
- 1.e Unfortunately Covid-19 is still affecting events. Before attending an event, we might ask you to present a negative Covid-19 test result, NHS pass or vaccination confirmation (or something similar). We ask you to respect these requirements and Government Guidance at all times. If you don't provide the requested information, we reserve the right to decline your entrance to the event and we shall not be responsible for any costs or losses that you incur.
- 1.f Lots of the services which make up the events are provided by independent suppliers. Those suppliers provide these services in accordance with their own terms and conditions which will form part of your contract with us. Some of these T&Cs may limit or exclude the supplier's liability to you and would suggest that you read their T&Cs in addition to these terms.

2. Event Tickets

- 2.a Event tickets can be purchased on our website by members and non-members.
- 2.b Notwithstanding clause 2.a, tickets shall only be available for purchase by:

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2.0.1	years PQE;
2.b.2	GDL, LPC and BPTC students;
2.b.3	paralegals and legal assistants;
2.b.4	trainee and qualified legal executives up to 5 years PQE; and
2.b.5	barristers and barristers within 5 years of

trainee solicitors and qualified solicitors up to 5

resident or employed within West Yorkshire.

completion of pupillage,

- 2.c Membership shall hereinafter be referred to as "membership", "members" and/or "individual members".
- 2.d Please check your purchase carefully and correct any errors before you submit it to us. Any errors that you make (e.g. misspelling names, addresses, emails or purchasing the wrong ticket) will not be our

responsibility and, you may need to purchase another ticket for the same event to rectify your error.

- 2.e Acceptance of your ticket order by us takes place when we send you a ticket confirmation email, at which point a legally binding contract is formed between you and us on these terms.
- 2.f We may contact you to say that we do not accept your ticket order. If we do not accept your order, for example because we are unable to take payment, the events are unavailable, tickets have sold out, you are under 18, you live outside of the UK, there has been a mistake in the pricing or description of the events, you chose a member ticket rather than a non-member ticket (or vice versa), we will contact you using the details you provided when you placed your order. We have the right to reject any ticket order for any reason.
- 2.g If you do not receive a ticket confirmation from us, or if you receive an error message or service interruption after submitting payment information, it is your responsibility to confirm whether or not your order has been placed. Please make sure you check your junk mail and each of your email accounts (as you may have sent it to your personal/work email).
- 2.h Once your ticket order has been confirmed, we may contact you to request further details, such as dietary requirements, relevant to an event.
- 2.i Any special requests must be advised to us at the time of booking. You should then confirm your requests in writing. We cannot guarantee that any special request will be fulfilled. The fact that a special request has been noted on your ticket confirmation or any other documentation or that it has been passed on to a third-party supplier is not confirmation that the request will be met. Failure to meet any special request will not be a breach of contract on our part unless the request has been specifically confirmed by us in writing. Unfortunately, we do not accept ticket purchases that are conditional upon any special request being met.
- 2.j All tickets are subject to availability. We might only have a certain number of member and non-member tickets available for the event you select. We cannot guarantee that any service or your requested number of tickets for an event will be available at any given time.
- 2.k In some circumstances beyond our reasonable control, we may need to stop providing certain events. If this happens and it affects your event, we will notify you and let you know the options available.
- 2.I If you would like to make any changes to your ticket after you have submitted it, including changes to dietary requirements, please contact us in writing as soon as possible and we will let you know if it is possible to make the change. We are unable to guarantee that any changes can be met, but we will try our best to meet your needs.
- 2.m In some instances, once you've bought a ticket you may not be able to attend the event any more or you may like someone to attend in your place. Whilst we will do our best to assist a transfer, we cannot guarantee that we can meet your request. The closer the transfer request is to the event, the less likely we will be able to transfer your

ticket. Where a transfer is accepted, the transferee must comply with any reasonable requests so that we can make sure we have the correct information for the attendee (see clause 2.h). You and the person whom your ticket has been transferred to remain jointly and severally liable for payments of the ticket(s). If you are unable to find a transferee, the cancellation charges set out in clause 7 will apply.

3. Providing Events

- 3.a The events that we organise will be provided at the location and address specified when you purchased your ticket. Certain events may only be available online, such as online webinars, some may be in person and some may be hybrid (in person and online). The details of the event will be specified on our website alongside any direct communications with you.
- 3.b We will do all that we reasonably can to make sure the event runs at the time(s) and date(s) specified on our website. If there might be a delay before we can start or restart the event, we will contact you to let you know as soon as reasonably possible. We are not liable to you for any losses you incur as a result of any delay caused by Force Majeure Events (see clause 8).
- 3.c Where a delay is caused by a Force Majeure Event, we will usually try to start or restart the event as soon as the issue has been resolved. If, in our opinion, the events are delayed for too long, we will let you know and offer you the options available.
- 3.d We are not liable to you for any losses you incur where the event(s) are delayed or cannot be performed because you failed to provide us with adequate instructions, additional information requested or any other information to allow us to provide the event.
- 3.e If you are a consumer, the events are provided to you for your domestic and personal use only. You must not use our events for commercial or business purposes.
- 3.f If you are a business customer, you confirm that you are purchasing the event tickets for the purposes of your firm and its employees only, and not for or on behalf of any third party.
- 3.g Sometimes, we suggest that JLD members attend third party events together, such as organised races. Please note that we are not responsible for these events and shall not be liable for anything in relation to any third party event. We are neither an agent for the third party organisers. These events will be subject to the third party's terms and conditions, and you should read and agree to those, before purchasing tickets from them directly.

4. If we Cancel an Event

- 4.a Leeds JLD events may unfortunately be cancelled, postponed, rescheduled, moved (or something else) to a different date or materially different time, or moved to a different venue:
 - 4.a.1 If the event is cancelled, you don't need to do anything. We will let you know the status of the event, and inform you of any refund, or exchange procedures (etc.) and options available, if any.

- 4.a.2 If the event is postponed, rescheduled, or moved (or something similar) your ticket(s) will still be valid, and you wont need to do anything else. However, we will let you know the status of the event, and inform you of any refund, or exchange procedures and options available, if any. The exact option will depend on the event or service and the impact of the postponed, rescheduled or moved event
- 4.b We will not be liable for travel or any other expenses that you or anyone else incurs in connection with any cancelled, postponed, rescheduled, or moved event.

5. Prices

- 5.a Prices for our events are set out on our website. There may be various prices available depending on whether the ticket is for a member or non-member. This is because our members have certain perks of their membership, entitling them to different event ticket prices. You must make sure that you choose the correct ticket and pay the correct ticket price.
- 5.b All prices are in pounds sterling (£) (GBP) and include VAT at the applicable rate.
- 5.c Prices for our events may change at any time. Except as set out in clause 5.d below, such changes will not affect existing tickets.
- 5.d Unfortunately, sometimes we make mistakes in our pricing or sometimes our system may glitch. If there has been an error on the site regarding the pricing of any of the events and this affects your ticket, we will try to contact you using the contact details you provided when you bought your ticket. We will give you the option to reconfirm your ticket order at the correct price or to cancel your ticket. If we are unable to contact you, we will treat the ticket as cancelled and notify you by email.
- 5.e Sometimes, we request that instead of paying Leeds JLD a fee for the event, you make a charity donation. Usually, this is to our charity of the year. PLEASE NOTE: all charity donations are non-returnable and non-refundable in all circumstances.

6. Payment

- 6.a We accept various methods of card payment online. All credit card and debit card payments need to be authorised by the relevant card issuer.
- 6.b Unless we've specifically agreed with you in witing (see clause 6.c) we require 100% of the total ticket order cost to be paid when you purchase a ticket. We will take this payment from your card before we send you your ticket confirmation email. If the payment is unsuccessful, we may try to contact you using the contact details you provided when you placed your purchase. If we are unable to contact you, we will cancel your ticket and let you know
- 6.c Should we agree in writing that you will be invoiced for the ticket (this applies in most business purchases), we will invoice you for the full price of the ticket(s). Your invoice will be sent to the email address you provided when you requested the tickets and, must be paid by you within 30

8.b

9.b

days of receipt. In any event, we must always receive the full payment of the ticket(s) before the event.

- 6.d If your payment is not received by us when due, we may charge interest on any balance outstanding at the rate of 4% per year above the Bank of England's base rate. If the base rate is less than 0 then it will be 4% per annum.
- 6.e If your process requires that you contact Leeds JLD directly before paying any invoices (e.g. to confirm payment details over the phone), please contact the Treasurer of Leeds JLD, at the time of your purchase and they will be able to help. Please see https://www.leedsjld.com/committee.

7. Cancellation by You

- 7.a If you decide to cancel your confirmed ticket, you must tell us in writing. Your cancellation will only take effect when it is received in writing by us and will be effective from the date on which we receive it.
- 7.b Since we incur costs in cancelling your arrangements and/or may be unable to re-sell your ticket or offer your event place to others, the following cancellation charges will apply:

Time before event in which you notify us

One month or more prior to the

Charge

Usually, a full refund of monies paid for cancelled ticket, unless the event or ticket been personalised for you, or, the cancellation charge is noted otherwise on the page you purchased

Less than one month prior to the event

No refund provided.

your ticket from.

- 7.c PLEASE NOTE: (a) the cancellation charges shall apply regardless of the reason for cancellation; (b) all charity donations are non-returnable and non-refundable in all circumstances; and (c) in no event will booking fees be refunded.
- 7.d If you do not attend an event without notifying us in advance as set out in this clause 7, the full ticket fee is payable, and we will not be required to provide you with any refunds.
- 7.e We may occasionally offer tickets at a discount after the original on-sale date and will not refund you the difference between the original price and the price you purchased the ticket.
- 7.f You agree to these cancellation terms and that you will not attempt to avoid the cancellation or refund terms by requesting a chargeback (or something similar).

8. Force Majeure

8.a We do not have any liability for any failure or delay in performance of our obligations under our contract with you to the extent the failure or delay results from or arises out of a Force Majeure Event, for as long as such event means that performance of our obligations under the contract, in full or in part, is delayed or is not possible.

For the purposes of our contract, a "Force Majeure Event" shall mean any event or sequence of events beyond our control and which prevents us from, or delays us in, performing our obligations under the contract including, but not limited to: acts of God, fire, explosion; natural disaster; severe weather; acts or threats of, terrorism or war; embargo, blockade, imposition of sanctions or breaking off of diplomatic relations; law. order, rule, regulation or direction; epidemic or pandemic (including any current and future strain of the coronavirus); labour dispute, strike, industrial action, lockout or boycott; interruption or failure of utility service, including electric power, network, systems and back-up systems, gas, water, internet or telephone service; collapse of buildings; failure of machinery, computers or vehicles; unpredictable traffic delays; accidents; nonperformance by suppliers or sub-contractors; failure of third party services; internet failures; or, malicious or negligent damage, but excluding your inability to pay or circumstances resulting in your inability to pay any amount under the contract.

9. Your Behaviour

- 9.a All attendees at events are expected to conduct themselves in an orderly and acceptable manner and not to disrupt the enjoyment of others. All attendees shall also at all times behave in a safe, responsible and courteous manner, comply with all instructions (including those of the venue or other third-party suppliers), ensure that you comply with all age restrictions, ensure that you comply with arrival times and dress appropriately for the event.
 - If in our opinion or the opinion of any venue manager or other person in authority, your behaviour or that of any member of your party is causing or is likely to cause distress, danger or annoyance to any other attendees or third party, or damage to property, or to cause a delay in the events, we reserve the right to terminate your attendance immediately. In the event of such termination our liability to you and/or your party will cease and you and/or your party will be required to leave the venue, if required, immediately. We will have no further obligations to you and/or your party. No refunds for lost services will be made and we will not pay any expenses or costs incurred as a result of termination. You and/or your party may also be required to pay for loss and/or damage caused by your actions, and we will hold you and each member of your party jointly and individually liable for any damage or losses caused by you or any member of your party. Full payment for any such damage or losses must be paid directly to the third-party supplier prior to departure from the event. If you fail to make payment, you will be responsible for meeting any claims (including legal costs) subsequently made against us as a result of your actions together with all costs we incur in pursuing any claims against you.
- 9.c We cannot be held responsible for the actions or behaviour of individuals or parties who have no connection with our event or your contract with us.

10. Our Liability

10.a Nothing in these terms excludes or limits our liability for any death or personal injury caused by our negligence, liability for fraud or fraudulent misrepresentation, or any other liability that the law does not allow us to exclude or limit

10.b Our liability under or in connection with these terms (regardless of whether such liability arises in tort, contract or in any other way and whether or not caused by negligence or misrepresentation) will not exceed the total price paid for the ticket.

Consumers:

10.c We are not liable to you for any loss or damage that was not foreseeable, any loss or damage not caused by our breach or negligence, or any business loss or damage. We are not liable for any acts or omissions of third-party suppliers or other attendees of the events.

Businesses:

10.d We will not be liable to you under or in connection with these terms (regardless of whether such liability arises in tort, contract or in any other way and whether or not caused by negligence or misrepresentation) for: consequential, indirect or special losses; or any of the following (whether direct or indirect): loss of profit; loss of opportunity; loss of savings, discount or rebate (whether actual or anticipated); or harm to reputation or loss of goodwill.

11. Your Rights

Consumers:

11.a For more detailed information on your rights, visit the Citizens Advice website at www.citizensadvice.org.uk or call 0808 223 1133. If there is a problem with a service, we have provided to you, please contact us as soon as reasonably possible.

Businesses:

11.b Businesses: Except as set out in this clause 11.b, we give no warranties and make no representations in relation to the events, and all warranties and conditions (including the conditions implied by sections 12–16 of the Supply of Goods and Services Act 1982 and any implied terms relating to the ability to achieve a particular result), whether express or implied by statute, common law or otherwise are excluded to the extent permitted by law.

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12. General

- 12.a If this contract is ended it will not affect our right to receive any money which you owe to us under these terms.
- 12.b No one other than us or you have any right to enforce any of these terms.
- 12.c You are not allowed to transfer your rights under these terms to anyone without our prior written consent. We may transfer our rights under these terms to another business without your consent, but we will notify you of the transfer and make sure that your rights are not adversely affected as a result.
- 12.d If you are unhappy with us or the events we have provided to you, please contact us.
- 12.e Any personal information that you provide to us will be dealt with in line with our privacy policy, which explains what information we collect and hold about you, and how we collect, store, use and share such information.
- 12.f If any provision of these terms (or part of any provision) is or becomes illegal, invalid or unenforceable, the legality, validity and enforceability of any other provision of these terms will not be affected.
- 12.g If you breach these terms and we take no action, we will still be entitled to use our rights and remedies in any other situation where you breach these terms.
- 12.h Any variation to these terms will not be binding unless expressly agreed in writing between you and us.
- 12.i We agree that these terms constitute the entire agreement between you and us in relation to your purchase.
- 12.j You acknowledge that you have not entered into these terms in reliance on any representation or warranty that is not expressly set out in these terms and that you will have no claim for innocent or negligent misrepresentation on the basis of any statement in these terms.
- 12.k These terms and any dispute or claim arising out of, or in connection with, the terms, their subject matter or formation (including non-contractual disputes or claims) will be governed by, and construed in accordance with, the laws of England and Wales. You and us both irrevocably agree that the courts of England will have exclusive jurisdiction to settle any dispute or claim arising out of, or in connection with, these terms, their subject matter or formation (including non-contractual disputes or claims).